

Code No. 763AN**JAWAHARLAL NEHRU TECHNOLOGICAL UNIVERSITY HYDERABAD****MBA III Semester Examinations, July/August - 2021****MANAGEMENT OF INDUSTRIAL RELATIONS****Time: 3 Hours****Max. Marks: 75**

Answer any five questions
All questions carry equal marks

1. Define 'Industrial Relations'. What approaches are required for the better industrial relations in Indian Industry? [15]
2. What is meant by a Trade Union? What are the important provisions of Trade Unions Act, 1926? [15]
3. What do you understand by Collective Bargaining? What process is involved in Collective Bargaining? [15]
4. What is Negotiation? What are the techniques of Negotiation? [15]
5. Define 'Tripartism'. Outline the types and levels of Tripartism. [15]
6. Critically examine the role of Government in Industrial Relations. [15]
7. Briefly write about the provisions of the Factories Act, 1948. [15]
8. What do you understand by Grievances? Explain briefly the grievance handling procedure in Indian industry. [15]

--ooOoo--